



FOR IMMEDIATE RELEASE:

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The Arc Adds Positive Behavior Support Coordinator

The Arc of Dauphin & Lebanon Counties hired **Jeanne Potak-Knowlton** for the newly created position of positive behavior support coordinator. She will help individuals with intellectual disabilities (consumers), their families, caregivers, employers and others develop positive strategies to assist consumers with managing their behavior.

In addition to her role in positive behavior support, Potak-Knowlton will provide interactive professional development training programs to individuals and groups from business and human services through The Arc. Programs will be available on more than 50 topics including stress management, diversity, quality service, staff retention, dealing with workplace violence, leadership and teambuilding.

Potak-Knowlton is a seasoned therapist, trainer, teacher and specialist in developmental disabilities who has worked in government, private industry, university and medical school settings. She most recently worked as a personal and professional development specialist and therapist for Riverside Companies. She earned a B.A. in psychology from Muhlenberg College and an M.S. in education from Temple University.

The Arc of Dauphin and Lebanon Counties is a non-profit, membership organization providing services and supports with dignity and respect to persons of all ages who have intellectual disabilities. Services include advocacy emphasizing individual rights, public awareness, resources and referrals. More information about The Arc can be found on the web at www.arcofdc.org.

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